

Acceptable Usage Policy

1 Introduction

This Acceptable Usage Policy document, including the following list of Prohibited Activities, is an integral part of your Services Agreement with LearningBook. If you engage in any of the activities prohibited by this policy document, LearningBook may suspend or terminate your account.

LearningBook's Acceptable Usage Policy (the "Policy" or "AUP"), for the LearningBook Service is designed to help protect LearningBook, LearningBook's customers and the Internet community in general from irresponsible or, in some cases, illegal activities. The Policy is a non-exclusive list of the actions prohibited by LearningBook. LearningBook reserves the right to modify the Policy at any time, effective upon posting at <http://www.learningbook.co.uk>.

1.1 Interpretation

In this acceptable usages policy, the following expressions will have the following meanings unless inconsistent with the context:

"Company" or "LearningBook"	LearningBook Ltd (registered number 08030490);
"Customer"	the person(s), firm or company whose order for the Service is accepted by the Company;
"Service(s)"	any service which the Company provides to the Customer (including any of them or any part of them) under a Contract;
"Terms and Conditions"	The standard terms and conditions of sale set out in the terms and conditions together with any special terms agreed in writing between the Customer and the Company as specified on the front of the acknowledgement of order.

2.1 The Customer Responsibility for their users

Each LearningBook customer is responsible for the activities of its users and, by accepting Service from LearningBook, is agreeing to ensure that its customers/representatives or end-users abide by this Policy. Complaints about customers/representatives or end-users of a LearningBook customer will be forwarded to the LearningBook customer's postmaster for action.

If violations of the LearningBook Acceptable Usage Policy occur, LearningBook reserves the right to terminate services with or take action to stop the offending customer from violating LearningBook's AUP as LearningBook deems appropriate, without notice.

3.1 Prohibited Activities

3.1.1 Network Security: Customers are prohibited from violating or attempting to violate the security of the Company's network or any and all components there in. Violations of systems or network security may result in civil or criminal liability. The Company will investigate occurrences which may involve such violations and may involve and cooperate with law enforcement authorities in prosecuting Customers who are involved in such actions. These violations include, but are not limited to:

- **Unauthorised Access:** Unauthorised attempts by a user to gain access to any account or computer resource not belonging to that user (e.g. "Hacking"). Using LearningBook services to interfere with the use of the LearningBook network by other customers or authorised users. Taking any action in order to obtain services to which the Customer is not entitled.
- **Denial of Service Attacks:** Knowingly engage in any activities designed to harass, or that will cause a denial-of-service (e.g. synchronised number sequence attacks) to any other user whether on the LearningBook network or on another provider's network.
- **Vulnerability Probing:** Attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorisation.

- 3.1.2 Database, Files & Images:** Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorisation, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
- 3.1.3 Software Advertising:** Transmitting, or otherwise making available any software, program, product, or service that is designed to violate this Policy or the Acceptable Usage Policy of any other Internet Service Provider, which includes, but is not limited to, the facilitation of the means to send UBE, initiation of pinging, flooding, mail-bombing or denial of service attacks.
- 3.1.4 Non-Payment:** Obtaining or attempting to obtain service by any means or device with intent to avoid payment.